

## Testimonial

### Benefits

The TMC Pooled Fund Study provides a number of benefits to both members and the greater TMC operations and management community. Final products are available to anyone, while members enjoy additional privileges, including:

- Maximize return on investment through pooled resources
- Selecting research to pursue and products to develop
- Guidance in developing projects and products
- Information sharing through a members-only forum allowing immediate input from practitioners across the country
- Summaries of forum topics highlighting results and lessons learned
- Peer exchanges and round table discussions to learn what other agencies are doing, discuss pressing concerns, and share problem solving experience



### Members

Arizona DOT	Missouri DOT
Caltrans	Nebraska DOT
Connecticut DOT	Nevada DOT
Delaware DOT	New Jersey DOT
Florida DOT	New York State DOT
Georgia DOT	North Carolina DOT
I-95 Corridor Coalition	Pennsylvania DOT
Idaho Transp. Department	Rhode Island DOT
Illinois DOT	Tennessee DOT
Indiana DOT	Texas DOT
Kansas DOT	Utah DOT
Kentucky Transp. Cabinet	Virginia DOT
Michigan DOT	Washington State DOT
Minnesota DOT	Wisconsin DOT
FHWA RT&D	

Transportation agencies interested in joining the TMC PFS can join at any time during the year.

For more information on joining, go to:  
[tmcdfs.ops.fhwa.dot.gov/members/howtojoin](http://tmcdfs.ops.fhwa.dot.gov/members/howtojoin)

# Transportation Management Center Pooled Fund Study



### Contact Information

Raj Ghaman  
(202) 493-3270  
[raj.ghaman@fhwa.dot.gov](mailto:raj.ghaman@fhwa.dot.gov)

Tom Granda  
(202) 493-3365  
[thomas.granda@fhwa.dot.gov](mailto:thomas.granda@fhwa.dot.gov)

TMC Pooled Fund Study Website  
[tmcdfs.ops.fhwa.dot.gov](http://tmcdfs.ops.fhwa.dot.gov)



Timely Research by and for  
the States

## Overview

Transportation Management Centers (TMCs) are a key tool that is needed by agencies to monitor and report on roadway and travel conditions, coordinate with local interests in response to changing conditions, and proactively manage and control traffic. The TMC PFS brings together 29 agencies from across the country together to advance the state of the practice and deal with common issues. By pooling their resources, agencies can maximize the return on their investment. Members select and guide the development of projects and products, providing input on the most pressing needs in the transportation management field.

The purposes of the TMC PFS are to:

- identify human-centered and operational issues that are common among TMC operators and managers;
- suggest approaches to addressing identified issues;
- initiate and monitor projects intended to address identified issues;
- provide guidance and recommendations and disseminate results;
- provide leadership and coordinate with others with TMC interests; and
- promote and facilitate technology transfer related to TMC issues nationally.

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## What the TMC PFS Does

The TMC PFS is a forum for members to share information and collectively address operational and human centered issues that are common among agencies that manage and operate TMCs through the development of helpful products. It provides TMC practitioners access to the latest technical guidance, best practice, training, innovative techniques and technologies, and fact-based tools to assist them in improving TMC operations, performance and service. The scope and objectives of the TMC PFS are:

- Improving Day-to-Day Operations of TMCs
- Enhancing Business Management of TMCs
- Developing TMCs and Managing Their Evolution
- Developing and Delivering Roadway and Travel Condition Information
- Developing, Training, Hiring, and Contracting for TMC Staff and Services
- Knowledge and Information Sharing

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## Highlights of Accomplishments

### Guidance on Developing a TMC Operations

**Manual** - provides a set of guidelines and recommendations for creating and updating an operations manual that will ensure desirable responses to traffic situations

**Configuration Management (CM) for Transportation Management Systems Handbook** - provides guidance on how to develop a CM program and apply it throughout the life cycle of a system

**Changeable Message Sign (CMS) Operation and Messaging Handbook** - supports agencies in the development of policies, procedures, and practices to develop and display messages on CMS

### TMC Operator Requirements, Position Descriptions, and Software Project

This two phase project designed an interactive software tool that can be used to easily identify the knowledge, skills, and abilities (KSAs) requirements for the operator jobs in TMCs. The software tool TMCops is ready and available on its website:

[http://tmcops.gttri.gatech.edu/tool\\_home.php](http://tmcops.gttri.gatech.edu/tool_home.php)

